Get in Touch

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CODEX
Your Trusted Technology Partner

Our Partners

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aws

Bitdefender

SOPHOS

odoo

CISCO Partner
Environmental Sustainability Specialized
Premier Integrator
Small Business Specialized

ivanti

TARIAN

Microsoft

Acronis

OVHcloud

FORTINET

bitwarden

ManageEngine

About Us

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We are a premier Managed Service Provider (MSP) based in the heart of London. At Codex Systems, we specialize in delivering comprehensive IT support tailored to the unique needs of small and medium-sized enterprises (SMEs) across the UK.

Our commitment to reliability is at the core of our services, ensuring that your business experiences minimal downtime and maximum efficiency.

We understand that IT is the backbone of modern business, and our mission is to provide innovative IT solutions that empower your company to thrive in a competitive market.

Whether you are looking for cloud services, cybersecurity, or end-to-end IT infrastructure management, Codex Systems is your trusted partner in driving your business forward with technology.

Choose Codex Systems for an IT experience that is as seamless as it is robust—because when it comes to supporting SMEs, we believe in building reliable solutions for a digital future.

CODEX SYSTEMS LONDON

Your Trusted Technology Partner

0208 123 5452

https://codex.systems

Our Packages start from £199

Bronze Package
Foundation

Ideal for small businesses with basic IT needs.

- **Service desk** - Basic IT support via phone or email for troubleshooting common issues.
- **Antivirus and anti-malware protection** - Managed endpoint protection to safeguard devices from cyber threats.
- **Managed endpoint protection to safeguard devices from cyber threats** - Annual online training to educate employees on cybersecurity best practices.
- **Systems administration & Patch management -** Management of user accounts, permissions, and group policies. Automated patching of operating systems and applications.
- **Service Level Agreement (SLA)** - Basic response times for critical issues (8x5 Weekdays only).

Silver Package
Proactive Care

Designed for growing businesses with more complex IT environments.Includes all Bronze package services, plus

- **On-site support** - Limited on-site visits per month for urgent issues.
- **24/7 monitoring** - monitoring of critical systems for early problem detection.
- **Backup and disaster recovery (BDR)** - Automated backup of data with recovery options in case of disaster.
- **Advanced security monitoring** - Enhanced monitoring for suspicious activity and potential security breaches.
- **Improved SLA** - Faster response times for critical and high-priority issues (8x5 with weekends).

Gold Package
Complete IT Management

Caters to established businesses requiring comprehensive IT support and strategic guidance Encompasses all Bronze and Silver package services, along with

- **Unlimited on-site support** - Dedicated technician available for on-site visits as needed.
- **Network management** - Proactive network monitoring, optimization, and security configuration.
- **Vulnerability assessments and penetration testing** - Regular security assessments to identify and address vulnerabilities.
- **IT consulting** - Strategic guidance on IT investments, budgeting, and long-term planning.
- **Priority SLA** - Fastest response times for all issues, ensuring minimal business disruption (24x7 Full Support).

Platinum Package
Bespoke

- These are customized solutions based on your requirements. These bespoke packages are created by our experienced consultants after carrying out extensive needs analysis.